

# Appendix "D"

Redacted



**Peter Harris**

---

**From:** PlanningOn-line@rushcliffe.gov.uk  
**Sent:** 30 April 2021 21:10  
**To:** Licensing Mailbox  
**Subject:** Comments for Licensing Application 21/00468/LAPREM  
**Categories:** David dealing

## Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 30/04/2021 9:09 PM from [REDACTED] Kayleigh Fisher.

### Application Summary

Address:	68 Bridgford Road West Bridgford Nottinghamshire NG2 6AP
Proposal:	Premises Licence
Case Officer:	Mr Peter Harris

[Click for further information](#)

### Customer Details

Name:	[REDACTED] Kayleigh Fisher
Email:	[REDACTED]
Address:	[REDACTED] Park Avenue, West Bridgford, Nottinghamshire [REDACTED]

### Comments Details

Commenter Type:	Neighbour
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- The prevention of public nuisance
Comments:	30/04/2021 9:09 PM Local resident with children, weekdays should be limited to 10:30 and weekends 23:00. Restaurant hrs

Kind regards

**Peter Harris**

---

**From:** PlanningOn-line@rushcliffe.gov.uk  
**Sent:** 01 May 2021 08:37  
**To:** Licensing Mailbox  
**Subject:** Comments for Licensing Application 21/00468/LAPREM  
**Categories:** David dealing

## Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 01/05/2021 8:36 AM from [REDACTED] Kayliegh Fisher.

### Application Summary

**Address:** 68 Bridgford Road West Bridgford Nottinghamshire NG2 6AP  
**Proposal:** Premises Licence  
**Case Officer:** Mr Peter Harris

[Click for further information](#)

### Customer Details

**Name:** [REDACTED] Kayliegh Fisher  
**Email:** [REDACTED]  
**Address:** [REDACTED] Park Avenue, West Bridgford, Nottinghamshire N [REDACTED]

### Comments Details

**Commenter Type:** Neighbour  
**Stance:** Customer objects to the Licensing Application  
**Reasons for comment:** - The prevention of public nuisance  
**Comments:** 01/05/2021 8:36 AM Local resident with children. Service hours weekday closing at 22:30/weekends 23:00. Restaurant hrs

Kind regards

**Peter Harris**

---

**From:** Kayliegh Fisher [redacted]  
**Sent:** 24 May 2021 09:39  
**To:** Licensing Mailbox  
**Subject:** Re: Object to 68 Bridgford Road licensing application

**Categories:** David dealing

Hello David

Thank you for your confirmation.

Regards

Kayliegh Fisher

On 24 May 2021, at 09:07, Licensing Mailbox <Licensing@rushcliffe.gov.uk> wrote:

**OFFICIAL**

Dear Ms Fisher,

Thank you for contacting the Licensing Section at Rushcliffe Borough Council in relation to the application made under Section 17 of the Licensing Act 2003 for the granting of a Premises Licence at 68 Bridgford Road, West Bridgford, Nottingham, NG2 6AP, and recent Temporary Events at the premises. Your email together with subsequent emails containing video clips have been forwarded to Mr Peter Harris the Senior Licensing Officer at the Council who is collating issues raised by residents in relation to the application, and Mr Harris will be contacting you in due course regarding any objections you may have.

If you have any further questions please do not hesitate to contact me.

Regards,

David Roberts.

Licensing Officer.

Rushcliffe Borough Council.

Tel. 01159 148412.(Direct Dial).

Or

Tel. 01159 819911.(Customer Services).

E. [droberts@rushcliffe.gov.uk](mailto:droberts@rushcliffe.gov.uk)

Your feedback is valued so if you have any comments about our service please let us know.

[customerfeedback@rushcliffe.gov.uk](mailto:customerfeedback@rushcliffe.gov.uk)

<image001.jpg>

---

**From:** Kayliegh Fisher <[redacted]>  
**Sent:** 22 May 2021 06:44  
**To:** Licensing Mailbox <Licensing@rushcliffe.gov.uk>  
**Cc:** Kayliegh Fisher <[redacted]>  
**Subject:** Re: Object to 68 Bridgford Road licensing application

I would like to confirm that I, Kayliegh Fisher of [REDACTED] Park Avenue, West Bridgford, Nottingham, [REDACTED] OBJECT, to the licensing proposal at 68 Bridgford Road, The Garden Parlour, against the clause of The Prevention of Public Nuisance.

The venue currently has a temporary alcohol licence, not shared with local residents, and I have attached some video footage of the noise that was created by the venue at different times throughout the night. The first is at 22:30, the second at 23:00, the third at 23:30.

The noise in the first two videos when the venue is open proves the noise level is a disturbance to local residents, the continual noise of customers at the establishment can be heard clearly from my bedroom window, you can hear talking, laughing, music. It is within close proximity to residential properties, it could be heard clearly from my own, meaning that we were not able to have our windows open. We have a right to quiet and peaceful enjoyment of my own home, and this was affected.

The third video shows the venue closed, or closing, and the noise is completely stopped. It is a significant difference to the venue open.

The reasoning behind the time differences of videos was to support my objection to licensing past 23:00 at weekends and 22:30 on weekdays.

Other establishments with licensing such as The Stratford Haven, Stratford Road, West Bridgford, have a similar limitation on licensing due to the fact that it is in close proximity to residential properties, this same principle and licensing restriction should apply to 68 Bridgford Road.

Videos will be attached in separate emails following from this one.

I welcome further correspondence and I can be contacted via email or telephone

[REDACTED]  
[REDACTED]  
Please also respond to confirm that this email and following emails containing video footage have been received and read.

Regards

Kayliegh Fisher

On 6 May 2021, at 09:59, Licensing Mailbox <Licensing@rushcliffe.gov.uk> wrote:

OFFICIAL

Dear [REDACTED] Fisher thank you for your objection email, you are objecting under public nuisance, have you complained to our environmental Officers re the noise before?

I also require your contact details to speak with you as there are certain givens up to 11pm such as music is not regulated till after 11pm background or live music. None of your contact details are open to the public arena but the applicant or there legal representative would be supplied with a full un redacted file.

It is our practice that in the last week of objections we gather together all of the correspondence from objectors and see if the applicant will negotiate on what we have as evidence.

What happens if there is no resolution I will arrange a panel of three councillors to carry out a sub hearing where you will be invited to speak or to put in a written submission which I will put forward on your behalf. ,the evidence is taken on the balance of probability so it is for the applicant to place a case that noise etc will not significantly increase.

After our negotiations we have no part in the decision if it goes to a panel but you can be represented by your ward councillor or another party but the meeting is a discussion not adversarial.

I hope this gives you an insight into the procedure to come, which I can support you in our procedure, but I cannot advise you in any legal capacity or be your representative.

Yours Sincerely  
Peter Harris MBII  
Senior Licensing Officer  
Rushcliffe Borough Council  
0115 9148505

---

**From:** Kayliegh Fisher <[REDACTED]>  
**Sent:** 05 May 2021 10:18  
**To:** Licensing Mailbox <Licensing@rushcliffe.gov.uk>  
**Subject:** Re: Object to 68 Bridgford Road licensing application

Sorry I think the first email is accurate.

Apologies, I am trying to establish the right clause for objection and don't want it to be dismissed.

Regards

Kayliegh Fisher

On 5 May 2021, at 10:15, Kayliegh Fisher <[REDACTED]> wrote:

In addition to my initial email, I think the objection clause may be different - I think it may be public safety. There isn't a breakdown on the link as there was in your email. If you would kindly provide a breakdown or the public safety examples for me to access, I think this would be the suitable clause against my objection.

Kind regards

Kayliegh Fisher

On 5 May 2021, at 10:13, Kayliegh Fisher <[REDACTED]> wrote:

Hello Peter

Thank you for your email.

I would like to confirm that I Object to the proposed licensing times at 68 Bridgford Road, due to clause c)

the prevention of public nuisance;

As a resident on Park Avenue, with 3 children, the noise disturbance that is already caused by current running establishments affects us with noise, music, people talking at unreasonable hours. The application for a bar to be operating within such close proximity to our homes, until 00:00 weekdays and 02:00 weekends seems ludicrous For a local residential area, which this is first and foremost.

The current building planning application for a restaurant was approved but not a bar outside, if this has since been approved, it has not been updated on any planning application platform that I have visited within the last few weeks.

We have issues around cars being parked in close proximity to the proposed pop up bar and these may be affected or damaged if people are careless when leaving the proposed establishment.

The hours previously held for restaurants on that strip ran until 22:30 and I think this is acceptable. I object the current hours that are being applied for and think it's acceptable for 22:30 weekdays and 23:00 at weekends.

I have 3 children, 1 a baby, who need sleep. I have 2 children in full time education, studying for a levels and GCSE's who need I disturbed sleep. I myself work full time at home as a PA for a large Nottinghamshire based Data Analysis company, and require a certain level of quiet during the day. The Parlour that operates as an outside bar plays music from opening time until closing. This would significantly disturb my working patterns and to add night time disturbance to that would simply be unacceptable.

I welcome any further correspondence

Regards

Kayliegh Fisher

---

Thank you for contacting Rushcliffe Borough Council.

Please give feedback on your correspondence with us today here:

<https://www.surveymonkey.co.uk/r/9LC6CXL>

Follow us on Twitter <https://twitter.com/Rushcliffe>

Like us on Facebook - <https://www.facebook.com/rushcliffeborough>

Connect with us on LinkedIn - [www.linkedin.com/company/rushcliffe-borough-council/](http://www.linkedin.com/company/rushcliffe-borough-council/)

Sign up to receive our business newsletter - <http://eepurl.com/dbczkn>

Call us on 0115 981 9911 (8.30am to 5pm, Monday to Friday), email [customerservices@rushcliffe.gov.uk](mailto:customerservices@rushcliffe.gov.uk) or visit [www.rushcliffe.gov.uk](http://www.rushcliffe.gov.uk)

---

<~WRD0002.jpg>

Rushcliffe Borough Council  
Finalist, Local Authority of the Year 2019

<~WRD0002.jpg>

---

Thank you for contacting Rushcliffe Borough Council.

Please give feedback on your correspondence with us today here:

<https://www.surveymonkey.co.uk/r/9LC6CXL>

Follow us on Twitter <https://twitter.com/Rushcliffe>

Like us on Facebook - <https://www.facebook.com/rushcliffeborough>

Connect with us on LinkedIn - [www.linkedin.com/company/rushcliffe-borough-council/](http://www.linkedin.com/company/rushcliffe-borough-council/)

Sign up to receive our business newsletter - <http://eepurl.com/dbczkn>

Call us on 0115 981 9911 (8.30am to 5pm, Monday to Friday), email [customerservices@rushcliffe.gov.uk](mailto:customerservices@rushcliffe.gov.uk) or visit [www.rushcliffe.gov.uk](http://www.rushcliffe.gov.uk)



Rushcliffe Borough Council

Finalist, Local Authority of the Year 2019





## Peter Harris

---

**From:** Peter Harris  
**Sent:** 25 May 2021 10:50  
**To:** [REDACTED]  
**Subject:** 68 Bridgford Road 21/00468/LAPREM

### OFFICIAL

Dear Ms Wong

Thank you for your objection to 68 Bridgford Road, your objection will be covered by the Public Nuisance objective in the Licensing Act 2003, as there are a number of objections it is more than likely to proceed to a licensing panel and we will notify you of the date and the means of access if a virtual meeting is held.

The panel hearing is not a court hearing and is meant to be a discussion, you if attending will be allowed to speak and the chair will allow you to put forward your concerns but it might be time limited to 10 minutes to allow for the applicant to reply. You can be represented by one other objector or your ward councillor, but we require to know who will be representing you at least two weeks before the hearing to enable us to provide the necessary paperwork.

So you are aware the applicant is supplied with full details of your email in his hearing paperwork. But the copy sent to you these details are redacted as they will be posted online.

My part in the hearing is to relay the application to the panel and assist in running if a virtual meeting takes place it will be recorded unless stated otherwise. If you have any questions on the procedure I am happy to answer your questions my licensing Officer Mr Robert will produce the report, so we may take photographs of your street in relation to the venue or produce a proximity map for reference.

Peter Harris MBII  
Senior Licensing Officer  
Rushcliffe Borough Council  
Rushcliffe Arena  
Rugby Road  
West Bridgford  
NOTTINGHAM  
NG2 7YG

New enquiries to Email : [licensing@rushcliffe.gov.uk](mailto:licensing@rushcliffe.gov.uk)  
On going enquiries to Email: [pharris@rushcliffe.gov.uk](mailto:pharris@rushcliffe.gov.uk)  
Tel 0115 9148505  
Customer Contact Centre Tel: 01159819911  
**Diverted to my mobile when I am away from the office.**

**NHS App track and trace**     <https://covid19.nhs.uk/>

**NHS QR code**     <https://www.gov.uk/create-coronavirus-qr-poster>

Your feedback is valued so if you have any comments about our service please let us know.  
[customerfeedback@rushcliffe.gov.uk](mailto:customerfeedback@rushcliffe.gov.uk)

Or you can visit:-

**Peter Harris**

---

**From:** Dave Roberts  
**Sent:** 24 May 2021 09:33  
**To:** Peter Harris  
**Subject:** FW: IMPORTANT - 21/00468/LAPREM, 68 Bridgford Road, West Bridgford, Nottingham, NG2 6AP - Objections to Licensing Application

**Follow Up Flag:** Flag for follow up  
**Flag Status:** Completed

OFFICIAL

FYI

Regards,  
David Roberts.  
Licensing Officer.  
Rushcliffe Borough Council.  
Tel. 01159 148412.(Direct Dial).  
Or  
Tel. 01159 819911.(Customer Services).  
E. [droberts@rushcliffe.gov.uk](mailto:droberts@rushcliffe.gov.uk)

Your feedback is valued so if you have any comments about our service please let us know.  
[customerfeedback@rushcliffe.gov.uk](mailto:customerfeedback@rushcliffe.gov.uk)



---

**From:** Licensing Mailbox  
**Sent:** 24 May 2021 09:12  
**To:** 'Madeline Wong' [REDACTED]  
**Subject:** RE: IMPORTANT - 21/00468/LAPREM, 68 Bridgford Road, West Bridgford, Nottingham, NG2 6AP - Objections to Licensing Application

OFFICIAL

Dear Ms Wong,

Thank you for contacting the Licensing Section at Rushcliffe Borough Council in relation to the application made under Section 17 of the Licensing Act 2003 for the granting of a Premises Licence at 68 Bridgford Road, West Bridgford, Nottingham, NG2 6AP, and recent Temporary Events at the premises.

Your email has been forwarded to Mr Peter Harris the Senior Licensing Officer at the Council who is collating issues raised by residents in relation to the application, and Mr Harris will be contacting you in due course regarding any objections you may have.

If you have any further questions please do not hesitate to contact me.

Regards,  
David Roberts.  
Licensing Officer.  
Rushcliffe Borough Council.  
Tel. 01159 148412.(Direct Dial).  
Or  
Tel. 01159 819911.(Customer Services).  
E. [droberts@rushcliffe.gov.uk](mailto:droberts@rushcliffe.gov.uk)

Your feedback is valued so if you have any comments about our service please let us know.  
[customerfeedback@rushcliffe.gov.uk](mailto:customerfeedback@rushcliffe.gov.uk)



---

From: Madeline Wong [REDACTED]  
Sent: 21 May 2021 22:46  
To: Licensing Mailbox <[Licensing@rushcliffe.gov.uk](mailto:Licensing@rushcliffe.gov.uk)>  
Subject: IMPORTANT - 21/00468/LAPREM, 68 Bridgford Road, West Bridgford, Nottingham, NG2 6AP - Objections to Licensing Application

Dear Sir/Madam,

---

**Re: Licensing Application 21/00468/LAPREM, 68 Bridgford Road, West Bridgford, Nottingham, NG2 6AP**

I understand that a licensing application has been submitted for the above property and I am writing to you to voice our concerns and objections.

My name is Madeline Wong and my husband's name is Huan Chan. We are the owners of [REDACTED] Park Ave, West Bridgford, Nottingham, [REDACTED]. We have 2 little children aged 2 and 8.

We are concern that the property is being converted into a bar and the hours that they will be operating. The bar is located at very close proximity of our house and this will hence have a massive impact on us and the rest of the residents on Park Avenue. The street includes a lot of families with children, university students and also residents who does shift work.

Our major concerns are about the noise that will be generated from the bar, the hours they are open, the disturbance we will be getting from the customers and deliveries and the safety of our children.

The bar had a temporary license to open last weekend, 14th and 15th of May, and we have had a taste of what is to come if the licensing is be granted.

As we are one of the properties that are closest to the bar, we can hear the noise generated from the bar quite loudly. This got louder as the night went on. I'm sure you can appreciate that as people drink more, the louder they become. There were of course more customers as well, which of course made everyone a bit louder. We can hear these noises with our double glazed window shut. I would imagine that when summer comes and we have to have the windows open to let the breeze in, we would be experiencing this full on. This will, no doubt, have an impact on our sleep and the sleep of our children.

My husband is a surgeon that works at Queens Medical Centre and does shift work and I am a pharmacist working at Leicester General Hospital. We both work with patients. I am sure you can understand that we need to be at our best to provide the best cares for our patients. Given the criticality of the work we do, we cannot afford to have disturbances to our rest and recuperation time at home interrupted. There would be serious health and legal consequences if we were not performing at our best. I understand that this might sound a bit extreme, but we need you to seriously consider how the late hours can impact the bigger picture.

There has also been a lot of cars coming up and down the road to drop off deliveries, to find parking, and of course taxi/cabs to pick up customers. These have also generated more noise and more disturbances for the residents of Park Avenue. The cars have been parked inappropriately, which have made it hard for the residents to get in and out of the street and also hard for any cars to turn around. It has also made it unsafe for the children as they had to walk on the road as the cars are parked on the pavements.

I am also concern with the safety of the residents. I had an incident last week where I saw a customer leaving the bar and walking down our road whilst I was returning home. I had to bring some things over to one of the neighbours and when I walked out again, the customer was standing right outside my gate. I walked to my neighbours and the customer just kept standing beside my gate, making me feel unsafe to go home. We have also noticed a couple of customers who has come down our street to relieve themselves amongst the plants and walls of Co-op shop and also the parking area of the property. I have 2 little children and I would not like them to feel unsafe around their own home with the increased foot traffic.

We have also noticed that the property still has quite a bit of rubbish in their parking area. It has been there for 2 weeks and if not dealt with soon, may attract rodents/animals to live in it. This will in turn be unsafe for the residents of Park Avenue.

---

We have been living in the area about 2.5 years but have heard from the neighbours that they have seen similar issues when the neighbouring property was Monkey Tree, which was also in close proximity to Park Avenue.

---

We would greatly appreciate it if you would take our concerns into considerations before approving the licensing application. If the decision to approve the license goes ahead, we would appreciate it if the opening hours are restricted to 10:30pm to limit the impact on the residents and for the bar to have security guards to manage the customers going in and out of the premises. We would also appreciate if the bar can try and reduce noise levels by limiting the volume of the music playing outdoors and to limit the outdoor usage to the front of the property.

**We would appreciate it if you could confirm the receipt of my email and confirm that the objection has been noted against the application.**

Thank you for your time and please do not hesitate to contact us if you would like to discuss this further.

Kind regards,



**Comments for Licensing Application 21/00468/LAPREM**

PlanningOn-line@rushcliffe.gov.uk &lt;PlanningOn-line@rushcliffe.gov.uk&gt;

Fri 30/04/2021 19:52

To: [REDACTED]

**Comments for Licensing Application 21/00468/LAPREM**

Dear Sir/Madam,

Philippa Hunt,

You have been sent this email because you or somebody else has submitted a comment on a Licensing Application to your local authority using your email address. A summary of your comments is provided below.

Comments were submitted at 30/04/2021 8:52 PM from Philippa Hunt.

**Application Summary**

Address: 68 Bridgford Road West Bridgford Nottinghamshire NG2 6AP

Proposal: Premises Licence

Case Officer: Mr Peter Harris

[Click for further information](#)

**Customer Details**

Name: Philippa Hunt

Email: [REDACTED]

Address: [REDACTED] Park Avenue, West Bridgford, Nottinghamshire [REDACTED]

**Comments Details**

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment: - The prevention of public nuisance

Comments: 30/04/2021 8:52 PM Midnight/1am licensed hours are too late given proximity to residential properties in Park Avenue.

Kind regards

**Peter Harris**

---

**From:** Philippa Hunt [REDACTED]  
**Sent:** 13 May 2021 20:16  
**To:** Peter Harris  
**Subject:** Fw: Objection to Licensing Application 21/00468/LAPREM (68 Bridgford Road, NG2 6AP)  
**Attachments:** Objection - Licensing Application 21\_00468\_LAPREM.pdf

Dear Peter,

Resending the objection email provided on 10th May, per our separate email chain.

Please can you confirm receipt of this email and acknowledge that the formal objection to the license application has been noted.

thanks,  
Philippa Hunt

of [REDACTED] Park Avenue, [REDACTED]

---

**From:** Philippa Hunt  
**Sent:** 10 May 2021 21:08  
**To:** licensing@rushcliffe.gov.uk <licensing@rushcliffe.gov.uk>  
**Subject:** Objection to Licensing Application 21/00468/LAPREM (68 Bridgford Road, NG2 6AP)

To Licensing Application team,

Having submitted the attached objection via the online comment system (see attachment) to the above licensing application (ref: 21/00468/LAPREM at 68 Bridgford Road, West Bridgford, Nottinghamshire, NG2 6AP), i am writing to provide further information in support of this objection.

My principal objection to this application is in prevention of public nuisance, given the immediate proximity to the residential street of Park Avenue (NG2 6AS). This street houses a number of families with young children (myself included) and shift workers who object to the late hours of the license application given the potential disturbance caused to us.

My principal areas of concern are below, and I ask that these are considered when defining the terms of the license.

- 1) Noise and disruption during evening and night time hours, given the intended use of the outside space and upon customer departure from the premises
- 2) Litter, waste and misuse of the area around Park Avenue by customers departing the premises
- 3) Additional traffic from deliveries or contractors blocking the cul-de-sac of Park Avenue, preventing access to/from properties

We have historically seen such issues when the neighbouring property was the Monkey Tree, given the close proximity to Park Avenue.

My request is that the following are included within the terms of the license approval:

- The opening hours are restricted to 11pm Mon-Sun to limit public nuisance to the residential properties
- Security staffing are required to minimise disturbance by controlling incoming/outgoing customers
- Customer usage of the outdoor space is limited to the front of the property to limit noise and disturbance within Park Avenue
- Outdoor music is turned off by 10pm and limited to an acceptable noise level as heard at the properties within Park Avenue
- Other general noise from the premises has suitable restrictions, eg. emptying bottle bins, etc.
- Any litter/waste/misuse of the Park Avenue area resulting from customers of the premises is rectified by the licensee to ensure safety of the children in the residential properties

Please can you also confirm that the premises itself has the appropriate Change of Use application approved to permit use as a public house/wine bar/drinking establishment (Sui Generis class use) given this hasn't previously been shared with the neighbouring residents. There was a historic approved application (with conditions) to convert to a restaurant use under application 19/02144/FUL.

Please consider this further information in support of the attached objection, which was limited to 100 characters.

If further information is required, please do not hesitate to contact me on the information provided below.

Kind regards,

Philippa Hunt

of [REDACTED] Park Avenue, West Bridgford, Nottingham, [REDACTED]

Tel: 07773 341 837

email: [REDACTED]



## Peter Harris

---

**From:** annette symes [REDACTED]  
**Sent:** 23 May 2021 21:56  
**To:** Licensing Mailbox  
**Subject:** Parlour Gardens 68 Bridgford Road

**Categories:** Peter Dealing, David dealing

[REDACTED] Annette Symes  
[REDACTED] Park Avenue  
West Bridgford  
[REDACTED]

To whom it may concern

I am objecting to the extended licensing hours 11pm until 12/1pm at the above property  
This property is still a restaurant application for an A3 building not an A4 building.(PXR7BSNLMN)

Firstly I want to highlight the close proximity to an existing (100 years +) residential street (Park Avenue) that I have lived on for 28 years. Our street includes families with very young children and shift workers and I believe that due to previous experience of similar establishments (Monkey Tree and Gusto's) that the extended licensing hours has the potential to disturb and disrupt this vibrant community based residential area.  
The distance from this new Pop Up venue is the same or closer than The Stratford Haven and the Poppy and Pint so why the different licensing hours.  
Are their residents, entitled to more consideration that those living here in Park Avenue?

Further areas of concern are :

Noise and disruption during evening and night time hours given the intended use of the outside space and upon customer departure from the premises or as this weekend( 14<sup>th</sup> and 15<sup>th</sup> May evidence can be provided) proved customers standing and drinking and smoking at the side entrance on Park Avenue.

---

Litter, waste and misuse of the area around Park Avenue by customers departing the premises

---

Additional traffic from deliveries or contractors blocking the cul-de-sac of Park Avenue, preventing access to/from properties again this was seen to be the case on Friday 14<sup>th</sup> May at 1.30 pm when the dray blocked the avenue .

These are my considerations for the terms of the license approval

1. Restricting opening hours to 11pm Monday- Sunday to limit the impact and previously agreed
2. Ensure security staff are present to manage customers going in/out
3. Outdoor usage is limited to the front of the property to limit disturbance
4. Outdoor music is turned off at an appropriate time (11pm) to limit the noise levels in Park Avenue
5. General noise from the premises has suitable restrictions, eg. Emptying bottle bin, etc.
6. Any litter/waste/misuse of Park Avenue area done by customers of the premises is rectified by the licensee to ensure the safety of the children and disabled residents in the residential properties

I request confirmation of receipt and acknowledgement that the objection has been noted against the applicant of 68, Bridgford Road.

 Annette Symes

Sent from Mail for Windows 10

## Peter Harris

---

**From:** Nigel March  
**Sent:** 18 May 2021 11:04  
**To:** Peter Harris; Dave Roberts  
**Cc:** Licensing Mailbox  
**Subject:** RE: 21/01851/LICCON - 68 Bridgford Road

OFFICIAL

Good Morning Good Sirs,

Please see email trail with applicant for agreement to the following four conditions:

1. All regulated entertainment shall be carried in accordance with the details of the approved Noise Management Plan. The Noise Management Plan shall be reviewed in the event of a noise complaint or at least annually. Any revisions to the Noise Management Plan shall be submitted to Environmental Health for review and approval.
2. Noise from licensable activities shall be monitored in order to prevent nuisance.
3. Regulated entertainment outdoors shall terminate no later than 2300 hours.
4. Signage shall be displayed advising customers to be respectful to neighbouring residents and to leave the area in a quiet and orderly manner.

Please can you put these four conditions and the stated controls re staff patrols, supervision of the orderly conduct of patrons, cigarette bins and litter collections on the operating schedule to the premises licence (if granted).

Should you require any further advice on this matter going forward please get in touch.

Best wishes,

Nigel

**Nigel March**

**Environmental Health Officer**

0115 9148484 - diverted to my mobile when I am away from the office.

---

**Please consider the environment. Do you really need to print this e-mail?**

---

**From:** Alex <Alex@theparlour.co.uk>  
**Sent:** 18 May 2021 09:01  
**To:** Nigel March <NMarch@rushcliffe.gov.uk>  
**Subject:** Re: 21/01851/LICCON - 68 Bridgford Road

OFFICIAL

Hi Nigel,

Hope all is well. Yes thanks, we did have a relatively low key but successful opening.

Yes we are in agreement with the four conditions on our Licence. If you need anything further please let me know.

Kind Regards,

Alex Fuge



---

**From:** Nigel March <[NMarch@rushcliffe.gov.uk](mailto:NMarch@rushcliffe.gov.uk)>  
**Sent:** 18 May 2021 08:42  
**To:** Alex <[Alex@theparlour.co.uk](mailto:Alex@theparlour.co.uk)>  
**Subject:** 21/01851/LICCON - 68 Bridgford Road

OFFICIAL

Good Morning Alex,

Hope the opening weekend went well.

---

Just checking you got my email from last Thursday below? Will await your reply on this.

---

Best wishes,

Nigel

Nigel March  
Environmental Health Officer  
Rushcliffe Borough Council  
0115 9148484  
[nmarch@rushcliffe.gov.uk](mailto:nmarch@rushcliffe.gov.uk)  
[www.rushcliffe.gov.uk](http://www.rushcliffe.gov.uk)

Please consider the environment. Do you really need to print this e-mail?

---

**From:** Nigel March  
**Sent:** 13 May 2021 13:07

To: 'Alex' <[Alex@theparlour.co.uk](mailto:Alex@theparlour.co.uk)>

Subject: RE: 68 Bridgford Road

Good Afternoon Alex,

Good to speak to you again earlier. As discussed, we would recommend that the following four conditions be imposed to control and minimise potential public nuisance:

1. All regulated entertainment shall be carried in accordance with the details of the approved Noise Management Plan. The Noise Management Plan shall be reviewed in the event of a noise complaint or at least annually. Any revisions to the Noise Management Plan shall be submitted to Environmental Health for review and approval.
2. Noise from licensable activities shall be monitored in order to prevent nuisance.
3. Regulated entertainment outdoors shall terminate no later than 2300 hours.
4. Signage shall be displayed advising customers to be respectful to neighbouring residents and to leave the area in a quiet and orderly manner.

If you agree to the above conditions been included on the premises licence please can you reply to this email to that effect – I will then contact our Licensing Team to confirm such.

Will await your reply.

Best wishes,

Nigel

Nigel March  
Environmental Health Officer  
Rushcliffe Borough Council  
0115 9148484  
[nmarch@rushcliffe.gov.uk](mailto:nmarch@rushcliffe.gov.uk)  
[www.rushcliffe.gov.uk](http://www.rushcliffe.gov.uk)

Please consider the environment. Do you really need to print this e-mail?

---

---

## Peter Harris

---

**From:** Horton, Paul <paul.horton@nottinghamshire.pnn.police.uk>  
**Sent:** 20 May 2021 16:02  
**To:** Licensing Mailbox  
**Cc:** Dave Roberts  
**Subject:** FW: Application for a Premise Licence to be granted at Parlour Summer Garden 68 Bridgford Road West Bridgford

**Importance:** High

Good Afternoon,

I can confirm Nottinghamshire Police has received an Application for a Premise Licence for Parlour Summer Garden 68 Bridgford Road West Bridgford

Please find below agreement from the applicant and conditions to be attached to the Premise Licence

### The Prevention of Crime and Disorder

1. A CCTV system shall be installed and operative in the premises when licensable activities are taking place.

All recordings used in conjunction with CCTV shall:

- be of evidential quality
- shall display accurate time and date stamps all year round to account for day light savings. be retained for a period of 31 days
- Cover the point of sale, and entrance and exit
- The CCTV System should be installed in a location that is safe and accessible.
- Recordings to be made available for inspection to the Police or any other authorised person when requested.
- At least one person trained and authorised to access the CCTV system shall be present during opening hours. They shall be able perform basic operations such as reviewing recordings and download recordings to removable media (USB) if required for Police or other authorised officers.

2. A minimum of 2 of suitably trained and licensed SIA door supervisors shall be on duty on Friday and Saturday evening from 2000hrs until the premises close.

---

3.) A bound and sequentially paginated book or electronic record containing names, addresses and full SIA licence number(s) of door supervisors shall be maintained and kept for a period of twelve months and be available for inspection by the police or any other authorised person upon request.

---

4. A bound sequentially paginated or electronic record of refusals log will be maintained by the Premises Licence Holder recording all incidences of refusing persons and reasons for refusal. The record will be made available for inspection and copying by the responsible authorities upon request, and all such records to be retained for at least one year.

5. A bound sequentially paginated or electronic record Incident log recording all incidences of disorder, Such records to be dated and made available for inspection and copying by responsible authorities upon request, and all such records to be retained for at least one year.

6. A Challenge 25 scheme shall operate at the premises. Any person who appears to be under 25 years of age shall not be allowed entry unless they produce an acceptable form of photo identification (e.g. a passport, driving licence, PASS accredited card or Armed forces ID.)

7. Challenge 25 notices will be displayed in prominent positions throughout the premises.

9. The external area will not be used for consumption of food and drinks after Midnight

9. All members of staff shall be fully trained in the retail sale of alcohol. The training shall be on-going and each member of staff shall be reviewed every six months. All details of the level of training shall be recorded in a bound book or electronic record. This information shall be made available for inspection and copying by the Police or any other authorised person on request and all such books shall be retained at the premises for at least 12 months.

Kind Regards

Paul

**Paul Horton (7271)**  
**Police Licensing Enforcement Officer**  
**County Division**

Local Policing Unit ( Licensing)  
Nottinghamshire Police  
Mansfield Police Station  
Great Central Road  
Mansfield  
Nottinghamshire NG18 2HQ

Office Tel: 0115 8445073  
Office Internal Ext : 318 0892  
P Horton Internal Ext: 310 7271  
Mobile: 0791 726 6425  
Police Non Emergency Dial 101  
E Mail: [Paul.Horton@nottinghamshire.pnn.police.uk](mailto:Paul.Horton@nottinghamshire.pnn.police.uk)

Unless otherwise stated please treat as restricted  
Internet e-mail is not to be treated as a secure means of communication. Nottinghamshire Police monitors all Internet e-mail activity and content. This communication is intended for the addressee(s) only. Please notify the sender if received in error. Unauthorised use or disclosure of the content may be unlawful. There is no intent, by Nottinghamshire Police, that this e-mail should constitute a legally binding document, nor do opinions expressed herein necessarily represent official policy.  
Find out about Nottinghamshire Police by visiting [www.nottinghamshire.police.uk](http://www.nottinghamshire.police.uk)

---

**From:** rich miller [REDACTED]  
**Sent:** 18 May 2021 11:27  
**To:** Horton, Paul <[paul.horton@nottinghamshire.pnn.police.uk](mailto:paul.horton@nottinghamshire.pnn.police.uk)>  
**Subject:** Re: Application for a Premise Licence to be granted at Parlour Summer Garden 68 Bridgford Road West Bridgford

Hi Paul,  
I have chatted with Alex Fuge and we in agreement with all the conditions you have put forward. We are happy for the agreement and operating schedule to be amended.

Kind regards

Richard Miller

On May 17, 2021 at 1:29 pm, <[Paul Horton](#)> wrote:

Good Afternoon Richard ,

I refer to my recent telephone conversation with Alex at the premise to discuss the above application,

Nottinghamshire Police has received an application for a premise licence to be granted at Parlour Summer Garden [68 Bridgford Road West Bridgford](#)

I have read through the application and in particular the operating schedule and would therefore like to propose the following conditions, which are not too dissimilar from the information provided with in the operating schedule:

**The Prevention of Crime and Disorder**

1. A CCTV system shall be installed and operative in the premises when licensable activities are taking place.

All recordings used in conjunction with CCTV shall:

- be of evidential quality
- shall display accurate time and date stamps all year round to account for day light savings. be retained for a period of 31 days
- Cover the point of sale, and entrance and exit
- The CCTV System should be installed in a location that is safe and accessible.
- Recordings to be made available for inspection to the Police or any other authorised person when requested.
- At least one person trained and authorised to access the CCTV system shall be present during opening hours. They shall be able perform basic operations such as reviewing recordings and download recordings to removable media (USB) if required for Police or other authorised officers.

2. A minimum of 2 of suitably trained and licensed SIA door supervisors shall be on duty on Friday and [Saturday evening from 2000hrs](#) until the premises close.

3.) A bound and sequentially paginated book or electronic record containing names, addresses and full SIA licence number(s) of door supervisors shall be maintained and kept for a period of twelve months and be available for inspection by the police or any other authorised person upon request.

4. A bound sequentially paginated or electronic record of refusals log will be maintained by the Premises Licence Holder recording all incidences of refusing persons and reasons for refusal. The record will be made available for inspection and copying by the responsible authorities upon request, and all such records to be retained for at least one year.

5. A bound sequentially paginated or electronic record Incident log recording all incidences of disorder, Such records to be dated and made available for inspection and copying by responsible authorities upon request, and all such records to be retained for at least one year.

6. A Challenge 25 scheme shall operate at the premises. Any person who appears to be under 25 years of age shall not be allowed entry unless they produce an acceptable form of photo identification (e.g. a passport , driving licence , PASS accredited card or Armed forces ID.)

7. Challenge 25 notices will be displayed in prominent positions throughout the premises.

9. The external area will not be used for consumption of food and drinks after Midnight

9. All members of staff shall be fully trained in the retail sale of alcohol. The training shall be on-going and each member of staff shall be reviewed every six months. All details of the level of training shall be recorded in a bound book or electronic record. This information shall be made available for inspection and copying by the Police or any other authorised person on request and all such books shall be retained at the premises for at least 12 months.

If you wish to discuss this further, please do not hesitate to contact me on the details below, otherwise, if you agree to the conditions above please reply to this email stating the agreement and for the operating schedule to be amended. I will then contact the Licensing Officer at Rushcliffe Borough Council and make them aware of our agreed conditions,

Kind regards,



**Paul Horton (7271)**  
**Police Licensing Enforcement Officer**  
**County Division**

Local Policing Unit ( Licensing)  
Nottinghamshire Police  
Mansfield Police Station  
Great Central Road  
Mansfield  
Nottinghamshire NG18 2HQ

Office Tel: 0115 8445073  
Office Internal Ext : 318 0892  
P Horton Internal Ext: 310 7271  
Mobile: 0791 726 6425  
Police Non Emergency Dial 101  
E Mail: Paul.Horton@nottinghamshire.pnn.police.uk

Unless otherwise stated please treat as restricted

Internet e-mail is not to be treated as a secure means of communication. Nottinghamshire Police monitors all Internet e-mail activity and content. This communication is intended for the addressee(s) only. Please notify the sender if received in error. Unauthorised use or disclosure of the content may be unlawful. There is no intent, by Nottinghamshire Police, that this e-mail should constitute a legally binding document, nor do opinions expressed herein necessarily represent official policy.

Find out about Nottinghamshire Police by visiting [www.nottinghamshire.police.uk](http://www.nottinghamshire.police.uk)

Internet e-mail is not to be treated as a secure means of communication. Nottinghamshire Police monitors all Internet e-mail activity and content. This communication is intended for the addressee(s) only. Please notify the sender if received in error. Unauthorised use or disclosure of the content may be unlawful. There is no intent, by Nottinghamshire Police, that this e-mail should constitute a legally binding document, nor do opinions expressed herein necessarily represent official policy.

Find out about Nottinghamshire Police by visiting [www.nottinghamshire.police.uk](http://www.nottinghamshire.police.uk)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

Internet e-mail is not to be treated as a secure means of communication. Nottinghamshire Police monitors all Internet e-mail activity and content. This communication is intended for the addressee(s) only. Please notify the sender if received in error. Unauthorised use or disclosure of the content may be unlawful. There is no intent, by Nottinghamshire Police, that this e-mail should constitute a legally binding document, nor do opinions expressed herein necessarily represent official policy.

Find out about Nottinghamshire Police by visiting [www.nottinghamshire.police.uk](http://www.nottinghamshire.police.uk)